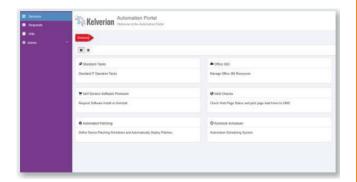


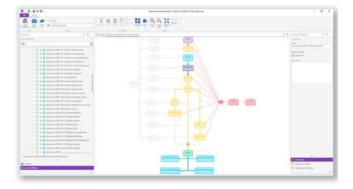


# **Kelverion Automation**

### Service Request Automation & Integration

The Kelverion Runbook Suite integrates your ITSM platform into the other enterprise management tools used in your business, to enable the automation of Service Requests directly from your ITSM software. The Runbook Suite provides a platform to integrate and orchestrate third party systems to automate the day to day manual processes, which hinder and delay IT and Support Desk teams. The Suite contains a range of integration modules and ready built solutions to help automate these service requests, as well as providing a framework to automate any manual process.





# **Automate Service Requests**

The suite offers ready built service request automation solutions:

- · Joiners, Movers, Leavers
- Standard IT Tasks
- Office 365 Management
- Virtual Machine Provisioning and Management
- Event to Cherwell Incident
- Remote Diagnostics and Remediation

## **Systems Integration**

The suite provides 300+ integrations to other enterprise systems such as; Joiners, Movers, Leavers;

- Microsoft Azure
- Atlassian Jira
- Amazon Web Services
- ServiceNow
- Google Cloud
- Microsoft SCCM
- Azure Dev Ops
- Microsoft Hyper-V
- SQL Server & Oracle
- VMware vSphere

# Discover High Return on Investment

Automation Value Calculator enables an organisation to see how much can be saved through automation, many of Kelverion's customers have achieved in excess of 400% ROI.

# Reduce Process Cycle Time & Decrease Errors

Tasks no longer need to wait for different teams to perform manual actions, therefore increasing agility and eliminating bottlenecks.

Automation performs a task the same way

Automation performs a task the same way every time, which unlike manual fulfilment, reduces the risk of human error within your infrastructure.

The Kelverion Runbook Suite provides a cloud-based automation platform with a rich graphical design experience, smart integrations and the option of an easy to configure self-service automation portal.

The solution runs on the Microsoft Azure Automation service which provides best of breed scalability and a global hosting capability.

# Automation Portal Automation Po

### Runbook Suite Benefits

- Cost savings
- Free up IT resource
- Significantly reduce process cycle time
- Removes process lags / delays
- Increase compliance



If you would like any futher information on the Kelverion Automation software, contact the team at AFJ Solutions below.

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