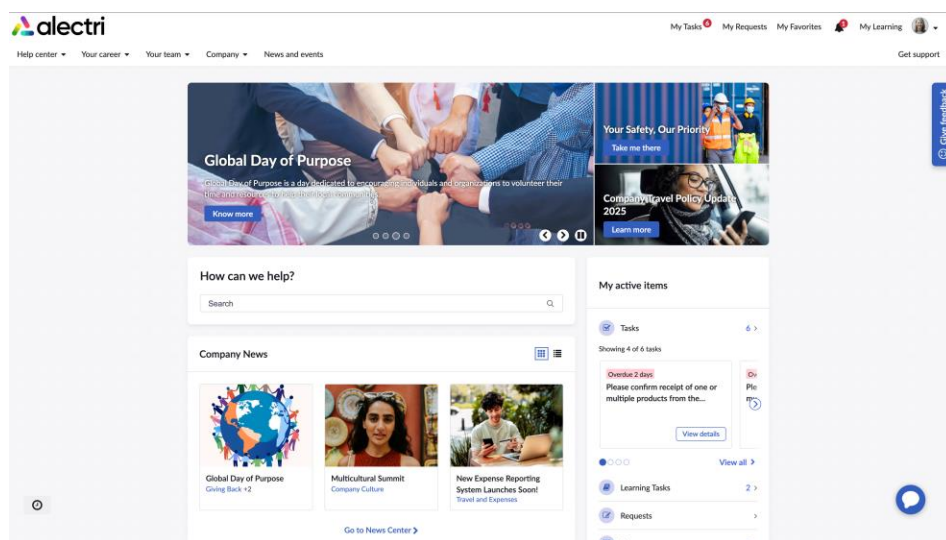


Finally, a suite that connects your employees, suppliers, systems and data

All companies want to increase efficiency and streamline processes, but most of the time, it's really hard for employees to figure out where to go to get help and answers. And that's because, they're faced with a fragmented set of departmental systems, and different places to go to kick off requests... if they can find them.

One place to connect employees, suppliers, systems and data

ServiceNow Core Business Suite unites HR, Finance, Procurement, Facilities, and other business operations on our AI platform to power the heart of your business. The result is a single place that brings together the essential things employees need to get the job done— helping employees find answers and get help fast without the hassle, giving business experts everything they need to take action on cases including case histories and relevant information, and allowing team leads to track performance and make process improvements. And it deploys quickly with AI Agent prompts that guide implementation by asking questions like “Which cases should be automated?” or “Which systems do you need data from?”



Provide a single space that connects your employees to core business functions.

Improved efficiency. Improved experience.

By automating repetitive processes and ensuring transparency across key actions, ServiceNow's Core Business Suite helps your team focus on strategic priorities that drive results. With an easy-to-implement package designed to help organizations achieve faster time-to-value, it empowers organizations to connect and manage requests across departments and systems, delivering better experiences for employees, functional experts, and business leaders.

Core Business Suite

Core Business Suite provides a single place where your team can take action on essential business functions like:

Employee Center Pro

Deliver a personalized destination where employees can find help, complete tasks, search across content, and engage with targeted communications.

Universal Request

Deliver a single request experience with automated routing to mitigate employee confusion on where and how to find help.

Case Management

Manage cases and requests for HR, workplace, procurement, finance, & legal seamlessly.

Agent Workspace

Empower agents with the information needed to work more effectively. From a dedicated workspace, teams can manage, resolve, and prioritize requests with ease.

Supplier Collaboration Portal

Enhance supplier interactions with a unified portal for self-service inquiries and knowledge articles. Improve data quality and speed up case resolution with the ability for suppliers to manage their own information.